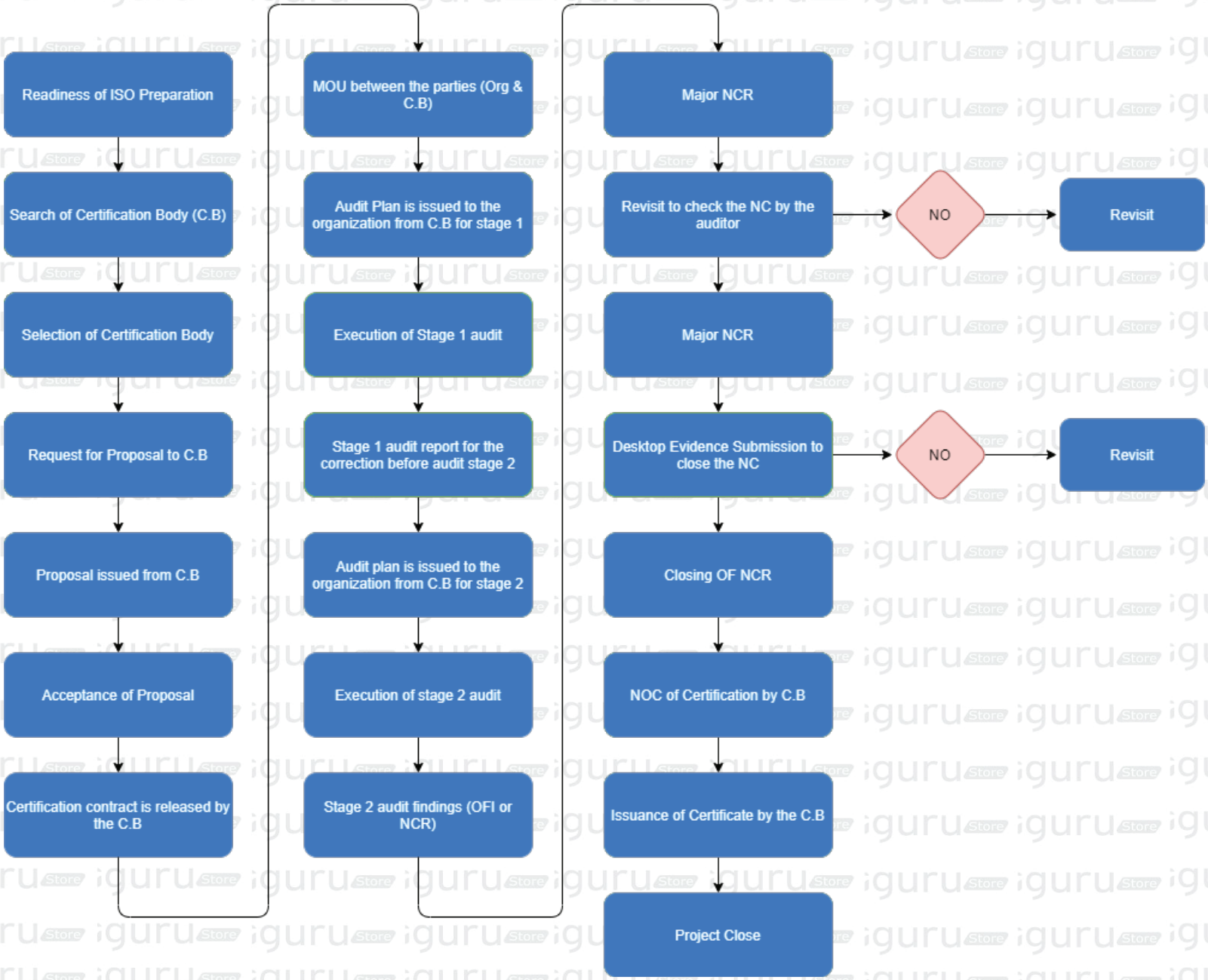PROCESS FLOW CERTIFICATION